



Terms and Conditions

These terms and conditions apply to all wines, spirits, sake, or other goods or services supplied by WineWorld Limited. Please read these terms of sale

carefully before placing your order.

Sales

It is illegal to sell alcohol to people under the age of 18. By placing an order, the Customer confirms that he/she is 18 years old or over. All sales are subject to our final confirmation. Prices are subject to change without notice. All wines are offered subject to remaining unsold. All goods sold are strictly non-exchangeable and non-refundable.

Definitions

In these terms and conditions, the 'Company' or 'WineWorld' will mean WineWorld Limited and the 'Customer' will mean any person, firm, company, corporation or body which places an order with the Company.

Member Prices

To enjoy the member prices, you are required to register as WineWorld members before placing any order. Currently, membership is free, and enables you to enjoy discounts on selected wines as well as receive invitations to wine events.

Order Processing Time

Please note that the orders are processed within 48 hours if placed between Monday and Friday. To expedite this service or to guarantee a delivery time, please contact a representative at 3154-9570.

Payment

Payment is due immediately upon receipt of invoice or at delivery. Method of payment may be in the form of cash, bank / online transfer, or company cheque.

1. Bank or Online Transfer

Bank Name: Hongkong and Shanghai Banking Corporation Account No.: 400-547980-838 (HKD) Account Name:

Wineworld Limited

2. Cheque payment

All cheque should be made payable to "Wineworld Limited"

3. Credit card payment

For credit card payment, please contact our office at 3154-9570.

Given the limited stock and pricing fluctuation on fine wines, WineWorld has the right to cancel an invoice that has been unsettled for longer than one week.

**** In the event of non-payment by Customer upon delivery, WineWorld reserves the right to charge an interest of 3% per month on the overdue amount until payment. If the Company has to consult solicitors or other agents to recover overdue sums, the Customer will indemnify the Company in relation to reasonable fees payable to such solicitors and/or agents.**

Title

Title to all goods supplied shall remain with WineWorld until all sums due are paid in full. WineWorld has the right to retrieve any sold goods if full payment is not received.

Delivery/Collection

WineWorld offers free delivery service to any address on the Hong Kong Island, Kowloon and the New Territories for purchases over HK\$3,000. Delivery to outlying islands is not available.

For order under \$3,000, wines can be picked up at our office (13/F, Yue On Commercial Building, 385-387 Lockhart Road, Wan Chai, HK) or delivered at a fee.

In the event of Typhoon Signal 8/ Black Rain, delivery service will be suspended. WineWorld will contact customers to reschedule delivery.

WineWorld reserves the right to charge an additional delivery fee if the recipient is not available to accept delivery at the nominated delivery time to cover the cost of the additional delivery.

Acceptance of Products

WineWorld is committed to ensuring that our wines reach you in the best possible condition. All Customers are requested to examine the goods immediately upon collection or delivery for any deficiencies and/or damages. Claims (if any) must be lodged at the time of delivery, otherwise any breakages or shortfall shall be deemed to have occurred thereafter. We do not accept return wines for any reason, including corked wines.

No returns accepted on glassware or accessories after the goods have been accepted by the receiver.



Storage Charge

Storage service is available to our members. More details can be found in the storage section. For wines that have been made available to our clients but not collected or delivered after 30 days of purchase, WineWorld reserves the right to levy a storage fee of HK\$20 per case per month.

Force Majeure

The Company shall not be liable for any delay or failure to meet our obligations occasioned by circumstances beyond our reasonable control.

Law and Jurisdiction

These terms and conditions shall be governed by the laws of Hong Kong SAR.